Total Mobility

User guide

Northland REGIONAL COUNCIL

Te Kaunihera ā rohe o Te Taitokerau

WHAT IS TOTAL MOBILITY

The Total Mobility Scheme supports eligible people with long-term impairments to access safe and appropriate transport. It helps meet everyday travel needs and encourages greater participation in the community.

Total Mobility makes it easier for people to get out and about in the Far North District.

If you have a lasting impairment (6 months or more) and you live in the Far North district you may be eligible for Total Mobility assistance.

Total Mobility card holders receive a 65% discount on door-to-door transport with approved operators, up to a maximum subsidy of $45 per trip. If the fare exceeds $45, you will need to pay any remaining amount.

The scheme uses an electronic swipe card system.

Total Mobility Far North is administered by Northland Regional Council, with funding from the Far North District Council and Waka Kotahi (NZ Transport Agency).

WHERE CAN I GO?

In the Far North district, the Total Mobility card can be used for travel within the district, where there is an approved transport operator available.

You are also able to use your card in other parts of New Zealand where there is a Total Mobility Scheme. Contact Northland Regional Council if you'd like more information about this.

HOW DO I USE THE TOTAL MOBILITY CARD?

» when arranging transport, let the phone operator know if you need a wheelchair hoist,

» show your card to the driver and swipe it at the start of every trip to receive your **65% discount** (otherwise you'll have to pay the full fare),

» pay the driver your 35% share of the fare when your ride has ended.

LEVEL OF SUBSIDY

While the scheme aims to provide a subsidy of 65% per trip, this covers only actual travel time. Waiting time is not subsidised.

GETTING A TOTAL MOBILITY CARD

You need a current Total Mobility card to qualify for the 65% subsidy. To get a card, you need to be assessed by Age Concern Kaitaia, and provide a recent photograph and your contact details, so a card can be produced for you.

If you lose your Total Mobility card, report it to council or Age Concern Kaitaia as soon as possible.

OTHER CONDITIONS OF USE

A caregiver/support person can travel with the holder of the card if s/he so wishes. No one else is entitled to use the card.

YOUR LOCAL TRANSPORT OPERATORS

You can use your Total Mobility card with the following transport operator:

Driving Miss Daisy	**09 407 9889**

NEED MORE INFORMATION?

For assessment enquiries Age Concern Kaitaia and District
16 Commerce Street, Kaitaia, (09) 408 2997 or 027-408-2997
or ageconcernkta@xtra.co.nz

For general enquiries about Total Mobility, please contact the Total Mobility Coordinator at the Northland Regional Council on **0800 002 004** or visit **www.nrc.govt.nz/totalmobility**

WAKA KOTAHI NZ TRANSPORT AGENCY

Te Kaunihera o Te Hiku o te Ika Far North District Council

Northland REGIONAL COUNCIL Te Kaunihera ā rohe o Te Taitokerau